

# Redwood Clinical Consulting LLC

## WEBSITE TERMS & CONDITIONS OF USE

*Effective Date: March 17, 2026*

*Last Revised: March 2026*

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Welcome to the website of Redwood Clinical Consulting LLC ("Redwood Consulting", "we", "us", or "our"), located at [YOUR WEBSITE URL] (the "Site"). These Terms and Conditions of Use ("Terms") govern your access to and use of our Site, including any content, course registration, contact forms, and services made available through the Site.

Please read these Terms carefully before using the Site. By accessing or using the Site in any way, you agree to be bound by these Terms and our Privacy Policy, which is incorporated herein by reference. If you do not agree to these Terms, please do not use the Site.

### 1. ABOUT US & SCOPE OF SERVICES

Redwood Clinical Consulting LLC is a limited liability company providing healthcare and perinatal clinical education consulting, AWHONN fetal heart monitoring course instruction, and legal nurse consulting services. Our Site provides information about our services, course offerings, registration capabilities, and a contact form for inquiries.

These Terms apply to all visitors, students, clients, attorneys, and other users of the Site, regardless of whether you complete a transaction or registration.

### 2. ACCEPTANCE & ELIGIBILITY

By using this Site, you represent and warrant that:

- You are at least 18 years of age
- You have the legal capacity to enter into a binding agreement
- You are accessing the Site for lawful purposes consistent with these Terms
- If registering for a course, you meet the eligibility and prerequisite requirements for that course
- All information you provide through the Site is accurate, current, and complete

We reserve the right to refuse access to the Site or cancel registrations for any user who does not meet eligibility requirements or who violates these Terms.

### 3. COURSE REGISTRATION & ENROLLMENT

#### 3.1 Registration Process

Course registrations completed through the Site are subject to our Cancellation & Refund Policy, which is incorporated into these Terms by reference. Registration is not confirmed until payment is received in full. A confirmation email will be sent within 24–48 hours of completed registration.

### 3.2 Course Eligibility

AWHONN Fetal Heart Monitoring courses have specific eligibility and prerequisite requirements. By registering, you represent that you meet all applicable requirements. Redwood Consulting reserves the right to cancel a registration without refund if a student does not meet eligibility requirements that were disclosed at the time of registration.

### 3.3 Required Materials

Course registration fees do not include required AWHONN student materials, which must be purchased separately through Kendall Hunt Publishing. It is the student's responsibility to obtain required materials prior to the course date. Failure to have required materials on the course date will result in denial of participation without refund.

### 3.4 Cancellations & Refunds

All cancellations, transfers, and refunds are governed exclusively by our Cancellation & Refund Policy. By registering through the Site, you acknowledge that you have read and agreed to that policy.

## 4. CONTACT FORM & COMMUNICATIONS

The Site includes a contact form for general inquiries, consulting inquiries, and legal nurse consulting inquiries. By submitting a contact form, you acknowledge and agree that:

- Submission of a contact form does not create a consultant-client relationship, attorney-client relationship, or any contractual obligation between you and Redwood Consulting
- We are not obligated to respond to every inquiry submitted through the contact form
- No confidential information should be transmitted through the contact form — we cannot guarantee the security of information submitted before a formal engagement agreement is in place
- For legal nurse consulting inquiries, do not submit confidential case details, client names, or privileged information through the contact form; those communications should occur after execution of a Legal Nurse Consulting Engagement Agreement
- We may use your contact information to respond to your inquiry and, with your consent, to send service-related communications

## 5. NOT LEGAL ADVICE — NOT MEDICAL ADVICE

THE CONTENT ON THIS SITE IS PROVIDED FOR GENERAL INFORMATIONAL AND EDUCATIONAL PURPOSES ONLY AND DOES NOT CONSTITUTE LEGAL ADVICE, MEDICAL ADVICE, CLINICAL GUIDANCE, OR PROFESSIONAL CONSULTATION OF ANY KIND.

### 5.1 No Legal Advice

Nothing on this Site — including descriptions of legal nurse consulting services, course content, articles, blog posts, or any other material — constitutes legal advice or the practice of law. Redwood Consulting is not a law firm, and is not a licensed attorney. Legal nurse consulting opinions are nursing and clinical opinions only; they are not a substitute for independent legal counsel. Always consult a licensed attorney for legal questions.

### 5.2 No Medical or Clinical Advice

Course descriptions, educational content, and service descriptions on this Site are for informational purposes only and do not constitute medical advice, clinical protocols, or standards of care applicable to any individual patient or clinical situation. Healthcare professionals must exercise their own independent clinical judgment in all patient care decisions. Nothing on this Site creates a provider-patient relationship.

### 5.3 No Guarantee of Outcomes

Descriptions of our services, credentials, and experience do not constitute a guarantee, warranty, or representation regarding the outcome of any legal matter, clinical situation, or continuing education activity.

## 6. INTELLECTUAL PROPERTY

### 6.1 Ownership

All content on this Site — including but not limited to text, graphics, logos, course descriptions, educational materials, blog content, photographs, videos, formatting, and design — is the exclusive intellectual property of Redwood Clinical Consulting LLC or its licensed content providers, and is protected by United States and international copyright, trademark, and other intellectual property laws.

### 6.2 Permitted Use

You may access and view Site content for your personal, non-commercial use only. You may print or download a single copy of materials for your personal reference, provided you do not remove any copyright, trademark, or proprietary notices.

### 6.3 Prohibited Uses

Without our prior written consent, you may NOT:

- Reproduce, copy, republish, upload, post, transmit, or distribute any Site content in any form or by any means

- Modify, adapt, translate, or create derivative works from Site content
- Use Site content for commercial purposes, including teaching, training, or resale
- Frame or mirror any portion of the Site on another website
- Use any automated means (scrapers, bots, crawlers) to access or extract content from the Site
- Remove, obscure, or alter any copyright, trademark, or proprietary notices on Site content

#### 6.4 AWHONN-Licensed Content

Course descriptions and materials referencing AWHONN content are used pursuant to AWHONN licensing and accreditation agreements. AWHONN course materials are separately protected by AWHONN's copyright and may not be reproduced or distributed under any circumstances.

#### 6.5 Trademarks

"Redwood Clinical Consulting LLC," "Redwood Consulting," and associated logos and marks are the property of Redwood Clinical Consulting LLC. Nothing on the Site grants any right to use our name, marks, or logos without prior written consent.

### 7. USER CONDUCT

By using this Site, you agree NOT to:

- Use the Site for any unlawful, fraudulent, or harmful purpose
- Impersonate any person or entity or misrepresent your credentials or affiliation
- Submit false, misleading, or inaccurate information through any form on the Site
- Attempt to gain unauthorized access to any portion of the Site or its underlying systems
- Interfere with or disrupt the operation of the Site or its servers
- Transmit any viruses, malware, or other harmful code through the Site
- Engage in any conduct that could damage the reputation of Redwood Consulting
- Harvest or collect personal information about other users of the Site

We reserve the right to terminate your access to the Site immediately and without notice for any violation of this section.

### 8. PAYMENT & TRANSACTIONS

Course registration fees and any other transactions processed through the Site are subject to the following:

- All fees are stated in U.S. dollars and are due at the time of registration
- We use a third-party payment processor to handle transactions; your payment information is subject to that processor's security practices and terms

- We do not store full credit card numbers on our systems
- You represent that you are authorized to use the payment method provided
- Chargebacks initiated without first contacting us in writing are a violation of these Terms and our Cancellation & Refund Policy
- Sales tax, if applicable, will be applied in accordance with the laws of the applicable state

## 9. THIRD-PARTY LINKS & RESOURCES

The Site may contain links to third-party websites, including AWHONN ([awhonn.org](http://awhonn.org)), Kendall Hunt Publishing ([kendallhunt.com](http://kendallhunt.com)), and other resources. These links are provided for your convenience only. We do not control, endorse, or accept responsibility for the content, privacy practices, or terms of any third-party site. Accessing third-party sites is at your own risk and subject to those sites' own terms and policies.

## 10. DISCLAIMERS & WARRANTIES

THE SITE AND ALL CONTENT, MATERIALS, AND SERVICES DESCRIBED ON IT ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, REDWOOD CLINICAL CONSULTING LLC EXPRESSLY DISCLAIMS ALL WARRANTIES, INCLUDING BUT NOT LIMITED TO:

- Implied warranties of merchantability, fitness for a particular purpose, and non-infringement
- Warranties that the Site will be uninterrupted, error-free, or free of viruses or harmful components
- Warranties regarding the accuracy, completeness, reliability, or timeliness of any content on the Site
- Warranties that the Site will meet your specific requirements or expectations

Some jurisdictions do not allow the exclusion of implied warranties, so some of the above exclusions may not apply to you.

## 11. LIMITATION OF LIABILITY

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, REDWOOD CLINICAL CONSULTING LLC AND ITS OWNERS, MEMBERS, EMPLOYEES, CONTRACTORS, AND AGENTS SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, PUNITIVE, OR EXEMPLARY DAMAGES ARISING FROM OR RELATED TO YOUR USE OF OR INABILITY TO USE THE SITE, INCLUDING BUT NOT LIMITED TO:

- Loss of data, revenue, profits, or business opportunity
- Reliance on any information or content on the Site
- Unauthorized access to or alteration of your transmissions or data
- Any other matter relating to the Site

In no event shall Redwood Clinical Consulting LLC's total cumulative liability to you for any claims arising from these Terms or your use of the Site exceed the greater of (a) the amount you paid to us in the twelve (12) months preceding the claim, or (b) one hundred dollars (\$100.00).

Some jurisdictions do not allow the limitation of liability for certain damages, so some of the above limitations may not apply to you.

## 12. INDEMNIFICATION

You agree to indemnify, defend, and hold harmless Redwood Clinical Consulting LLC, its members, officers, employees, contractors, and agents from and against any claims, liabilities, damages, losses, costs, and expenses (including reasonable attorneys' fees) arising out of or related to: (a) your use of or access to the Site; (b) your violation of these Terms; (c) your violation of any applicable law or regulation; or (d) any information you submit through the Site.

## 13. PRIVACY

Your use of the Site is also governed by our Privacy Policy, which is incorporated into these Terms by reference. By using the Site, you consent to the data practices described in our Privacy Policy. Please review the Privacy Policy carefully before submitting any personal information through the Site.

## 14. COOKIES

The Site may use cookies and similar tracking technologies to enhance your experience and analyze Site traffic. By continuing to use the Site, you consent to our use of cookies as described in our Privacy Policy. You may manage cookie preferences through your browser settings.

## 15. ACCESSIBILITY

We are committed to making our Site accessible to all users. If you experience difficulty accessing any portion of the Site due to a disability or need an accommodation, please contact us at [info@redwoodconsultingllc.com](mailto:info@redwoodconsultingllc.com) and we will work to provide access to the information you need.

## 16. MODIFICATIONS TO THE SITE & THESE TERMS

### 16.1 Site Changes

We reserve the right to modify, suspend, or discontinue any aspect of the Site at any time without notice or liability, including course offerings, pricing, content, and features.

## 16.2 Terms Changes

We may revise these Terms at any time by posting an updated version on the Site with a new effective date. Your continued use of the Site after the revised Terms are posted constitutes your acceptance of the updated Terms. We encourage you to review these Terms periodically. Material changes will be noted at the top of this page.

## 17. GOVERNING LAW & DISPUTE RESOLUTION

These Terms are governed by and construed in accordance with the laws of the State of Oregon, without regard to its conflict of law principles. Any dispute arising from or relating to these Terms or your use of the Site shall first be addressed through good-faith negotiation. If unresolved within thirty (30) days of written notice, disputes shall be resolved by binding arbitration in Oregon, under the rules of the American Arbitration Association. The prevailing party shall be entitled to recover reasonable attorneys' fees and costs.

Notwithstanding the foregoing, either party may seek emergency injunctive or equitable relief in a court of competent jurisdiction to prevent irreparable harm, including in connection with intellectual property violations.

## 18. CLASS ACTION WAIVER

TO THE EXTENT PERMITTED BY APPLICABLE LAW, YOU AGREE THAT ANY DISPUTE RESOLUTION PROCEEDINGS WILL BE CONDUCTED ONLY ON AN INDIVIDUAL BASIS AND NOT AS A CLASS ACTION, CONSOLIDATED, OR REPRESENTATIVE ACTION.

## 19. SEVERABILITY

If any provision of these Terms is found to be invalid, illegal, or unenforceable by a court of competent jurisdiction, that provision will be modified to the minimum extent necessary to make it enforceable, or severed if modification is not possible, and the remaining provisions will continue in full force and effect.

## 20. ENTIRE AGREEMENT

These Terms, together with our Privacy Policy and Cancellation & Refund Policy, constitute the entire agreement between you and Redwood Consulting regarding your use of the Site and supersede all prior understandings, representations, and agreements relating to the Site. These Terms do not supersede or modify any separately executed written consulting or service agreement between you and Redwood Consulting.

## 21. WAIVER

Our failure to enforce any right or provision of these Terms shall not constitute a waiver of that right or provision. Any waiver must be in writing and signed by an authorized representative of Redwood Consulting.

## 22. CONTACT INFORMATION

Questions, concerns, or notices regarding these Terms should be directed to:

Redwood Clinical Consulting LLC

Attn: Legal / Terms of Use

Email: [info@redwoodconsultingllc.com](mailto:info@redwoodconsultingllc.com)

Phone: 458-202-0949

Website: [www.redwoodconsultingllc.com](http://www.redwoodconsultingllc.com)

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### IMPORTANT NOTICES

**This Site does not provide legal advice or medical advice.**

*Use of this Site does not create a consultant-client or attorney-client relationship.*

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*Last Revised: March 2026*